WJEC POST RESULTS SERVICES

RESULTS ISSUED

Happy with result, want a copy of the script?

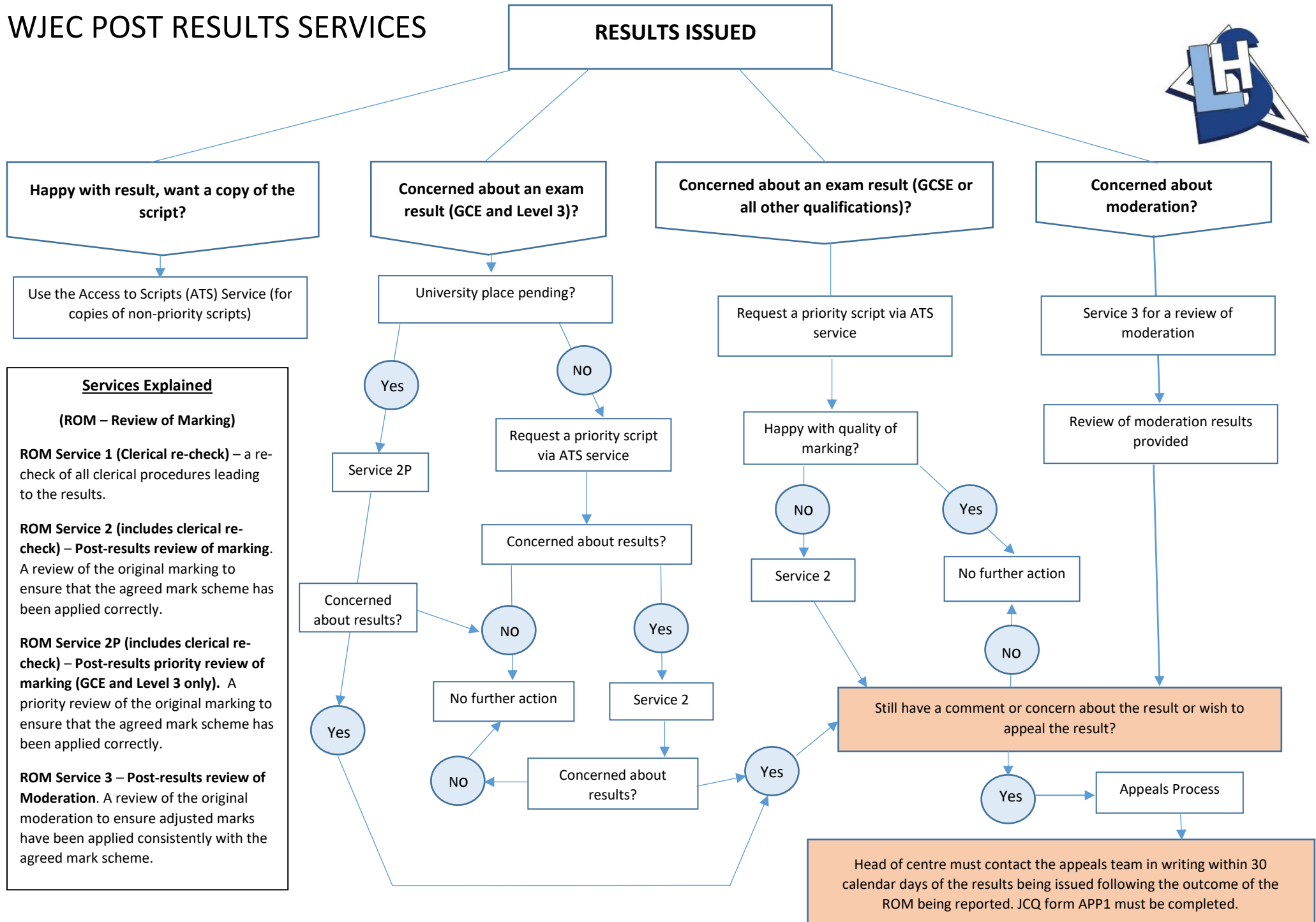→ Use the Access to Scripts (ATS) Service (for copies of non-priority scripts)

Services Explained

(ROM – Review of Marking)

ROM Service 1 (Clerical re-check) – a re-check of all clerical procedures leading to the results.

ROM Service 2 (includes clerical re-check) – **Post-results review of marking**. A review of the original marking to ensure that the agreed mark scheme has been applied correctly.

ROM Service 2P (includes clerical re-check) – **Post-results priority review of marking (GCE and Level 3 only).** A priority review of the original marking to ensure that the agreed mark scheme has been applied correctly.

ROM Service 3 – **Post-results review of Moderation**. A review of the original moderation to ensure adjusted marks have been applied consistently with the agreed mark scheme.

Concerned about an exam result (GCE and Level 3)?

→ University place pending?

- **Yes** → Service 2P
  - Concerned about results?
    - **Yes**
    - **NO**
- **NO** → Request a priority script via ATS service
  - Concerned about results?
    - **NO** → No further action
    - **Yes** → Service 2 → Concerned about results?
      - **NO** → No further action
      - **Yes** →

Concerned about an exam result (GCSE or all other qualifications)?

→ Request a priority script via ATS service

→ Happy with quality of marking?

- **NO** → Service 2 →
- **Yes** → No further action

Concerned about moderation?

→ Service 3 for a review of moderation

→ Review of moderation results provided

→

Still have a comment or concern about the result or wish to appeal the result?

- **NO** → No further action
- **Yes** → Appeals Process

Head of centre must contact the appeals team in writing within 30 calendar days of the results being issued following the outcome of the ROM being reported. JCQ form APP1 must be completed.